



**WOODLAND OAKS UTILITY COMPANY**

**RESIDENTIAL SERVICE AGREEMENT**

**I. PURPOSE.** Woodland Oaks Utility Company (the “District”) is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The District enforces these restrictions which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the District will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

**II. PLUMBING RESTRICTIONS.** The following unacceptable plumbing practices are prohibited by State regulations.

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

**III. SERVICE AGREEMENT.** The following are the terms of the service agreement between the District and the undersigned Customer.

- A. The District will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the District’s water system.
- B. The Customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the District or its designated agent prior to initiating service and periodically thereafter. The Inspections shall be conducted during the District’s normal business hours.
- C. The District shall notify the Customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or the periodic reinspection.
- D. The Customer shall immediately correct any undesirable plumbing practice on his premises.
- E. The Customer shall, at his expense, properly install, test on an annual basis, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.

**IV. ENFORCEMENT.** If the Customer fails to comply with the terms of this Service Agreement, the District shall, at its option, either terminate service or properly install, test and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Customer Name \_\_\_\_\_

Mailing Address \_\_\_\_\_

Driver’s License No \_\_\_\_\_ State Issued \_\_\_\_\_ Expiration Date \_\_\_\_\_

Home Telephone(\_\_\_\_) \_\_\_\_\_ Cell Number(\_\_\_\_) \_\_\_\_\_ Business No(\_\_\_\_) \_\_\_\_\_

Email Address: \_\_\_\_\_

Service Address: \_\_\_\_\_

Sign \_\_\_\_\_

Date \_\_\_\_\_